

1<sup>st</sup> Mar, 2018

Dear valued customers,

**Notice and call for attention of "Fake" products in Ecommerce sites**

We thank you for your continuous patronage for our products with HARVES brand.

Though we are trying to cope with so called fake products of our DRYSURF in the market, unfortunately there are still sold especially in Ecommerce sites in China, some of our customers are suffering from them.

For your information, we are not selling our products DRYSURF via internet basically.

In taking this opportunity, we shall remind you again not to purchase our products from Ecommerce sites, so long as you are seeking our regular products.

If you have already purchased our products via internet and just wondering if those products are the ordinary models or not, please contact us with photo data of products itself including label (showing lot number etc), as well as the information of the purchase route accordingly. We shall distinguish them correctly based on such information.

Please kindly note that we do not take any responsibility or liability for any damage, loss or trouble caused by those fake products which you have purchased through unofficial route.



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Hiroaki Sato

Managing Director

Lubricant Sales Division