

April 2015

### **Customers**



# Notice of the change of warranty period of our products

Please be advised of the change of the warranty period of our DRYSURF and HI-LUBE products.

- 1. The content of the change depends on each product.

  As for the details, please refer to the attached sheet.
- 2. The change shall be applied for the products manufactured after May 1, 2015.

  Please pardon us if the products having new and old warranty period may be shipped together during the transition period.

If any questions, please contact our Sales Department of Lubricant Division.



April 2015

# **Change of warranty period of DRYSURF & HI-LUBE**

The change of warranty period shall be applied for the products to be manufactured after May 1, 2015 as follows:

Product		Warranty period	
		Before change	After change
DRYSURF (and MH SURF)	Completely dry type, etc. (dust trap agent, oil fence etc.)	12 months	24 months
	Semi-wet type	18 months	36 months
HI-LUBE	Fluorine oil-based grease	18 months	36 months
	Synthetic oil-based grease	18 months	24 months
	Fluorine oil-based sintered metal oils	12 months	36 months
	Synthetic oil-based sintered metal oils	12 months	24 months
	Ester oil-based fluid dynamic bearing oils	12 months	12 months (No change)

The warranty period is calculated from manufacturing date and is applicable to sealed products only. The products already unsealed are out of the warranty even in the above mentioned period. Effective date:

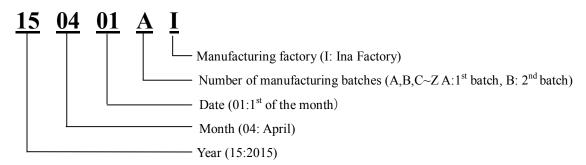
The new warranty period is applied for the products manufactured after May 1, 2015.

The current warranty period is applied for the products manufactured before April 30, 2015.

#### «reference»

• How to read Lot number(manufacture date)

It consists of 6 figures and 2 alphabets.



Manufacturing factory: I=Ina Factory, T=Aizu-Takizawa factory, K=Kotobuki factory, R=R&D Dept.

#### 株式会社 ハーベス