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### **Important notice on the imitation of HARVES products**

We appreciate your purchase of our products. Please be informed that there has been a serious problem somewhere in our distribution chain. We have confirmed that several **imitations of DRYSURF** were distributed in China in June, 2011. Please kindly check the following for more details.

#### **《 Characteristics of imitations (from two examples) 》**

##### **① Reusing genuine cans**

- **Can** ••• Genuine cans were washed and then reused. The cans were distorted slightly and the paint peeled. (Inside and outside of cans got corroded slightly. In addition, serial numbers printed on the bottoms of cans almost faded and were not clear.)
- **Label (Product No./Lot)** ••• Imitation labels were attached. (They were rough and reflective strongly. In addition, different font was used and the lot numbers on the imitation labels did not exist in our record.)
- **Content** ••• In general, they were low-quality imitations. (Solvent characteristics were copied but waste washing solution or low quality ones such as recycled solutions were used. The effective components were designed for low cost as the first priority.)
- **Carton box** ••• Imitated carton boxes were used. (Design was imitated but some lines were blurred and bled because rubber plate printing was used. Moreover, patterns were different from genuine cartons and the quality was bad.)

##### **② Using imitated cans**

- **Can** ••• Imitated cans were used. (They were the same size with genuine cans and design was also copied. However, the cans distorted slightly. Welding parts were done roughly and belt-like clear paint was coated for anti-corrosion purpose. Knurling was made slantwise and was an ambiguous shape. In addition, serial numbers were not printed on the bottoms of cans.)
- **Label (Product No./Lot)** ••• Imitation labels were attached. (They were rough and reflective. In addition, different font was used and the lot numbers on the imitation labels did not exist in our record.)
- **Content** ••• In general, they were low-quality imitations. (Solvent characteristics were copied but it seemed that recycled solutions were used. The effective components were designed for low cost as the first priority.)
- **Carton box** ••• We have not confirmed the carton boxes yet but we concluded that imitated cartons were used.



《Countermeasures against the imitations (Ideas)》

- 1) We plan to put a paper seal over the caps of DRYSURF cans. (Currently, design and structure of the seal are under consideration.) The paper seal is planned to be used for HI-LUBE as well.
  - 2) We plan to change the inner lids to pull-top lids to be able to check whether caps have opened or not. (Pressure resistance, solvent evaporation resistance and chemical resistance are being tested.)
- ※ We plan to implement one or both countermeasures for the products manufactured from July 20, 2011.

《Requests from HARVES》

- i) Please purchase HARVES products via official distribution channels. Imitations tend to be delivered when distribution channels were changed to local ones in China to decrease costs.
- ii) Please make holes in cans or squish the cans prior to disposing of them to avoid reuse.  
It would be easier for us to check whether the products are imitations or not when genuine cans are not reused.
- iii) Please contact us when you have any doubts about the products you have purchased.  
We would appreciate if you send pictures of the label, cap, welding parts of can body, can bottom and provide us information on your distribution channel.